



QualiCertus
BEYOND EXPECTATION

22 February 2013

To whom it may concern

QUALITY MANAGEMENT IMPLEMENTATION FOR PENTA FLOOR

This serves to confirm that QualiCertus cc have been appointed to assist Penta Floor with the development of a Quality Management System. We will furnish the organization with a Quality Management System which is based on and complies with the ISO 9001:2008 Standard, and which has been designed to suit the organization's specific needs.

Our core business at QualiCertus cc is the implementation and maintenance of ISO systems according to the ISO standards and therefore our qualified staff has the necessary experience required to assist our clients to the point of certification and beyond.

The process of certification takes approximately 9 months to be achieved due to the fact that the accreditation bodies require at least 6 months of running statistics to prove that the systems are being implemented and maintained effectively. The certification timeframes from SABS run up to approximately 3 months, hence the 9 month timeframe to achieve certification.

Should there be any further queries in this regard, I can be contacted on 082-557-0877 or email: wouterr@qualicertus.co.za.

Yours faithfully

Wouter Rodrigues
MARKETING MANAGER
QualiCertus cc